



STATE OF IOWA

CHESTER J. CULVER, GOVERNOR
PATTY JUDGE, LT. GOVERNOR

DEPARTMENT OF HUMAN SERVICES
KEVIN W. CONCANNON, DIRECTOR

INFORMATIONAL LETTER NO. 700

April 14, 2008

To: Iowa Medicaid Providers (Excluding Individual CDAC)
From: Iowa Department of Human Services, Iowa Medicaid Enterprise
Subject: Reminder of NPI Billing Deadline
Effective: Immediately

Only one month remains until all claims will be required to be submitted with the National Provider Identifier (NPI). To avoid a disruption in cash flow, please make note of the following:

- The Iowa Medicaid Enterprise (IME), in conformance with the HIPAA statute, will not accept legacy Medicaid provider numbers on any claims including adjusted claims starting May 23, 2008. **Even if your claim has the NPI on it, you must remove the Medicaid legacy number from the claim or the claim will reject or be returned to you.** This rule applies to both paper and electronic claims submitters, and to all fields, including:
 1. Billing entity
 2. Treating/rendering provider
 3. Referring/MediPASS/Lock-In provider
 4. Prescribing provider

All of these fields must contain an NPI in order for the claim to process correctly.

- For providers expecting claims to crossover automatically from Medicare: You must be set up with Medicare the same way you are set up with Medicaid in order for claims to cross-over. In addition, you must remove the Medicaid legacy number from your Medicare claim if you are expecting automatic cross-overs. Failure to take either step means your claims will not cross-over automatically and you will have to submit these claims on paper.

If you have any questions regarding NPI and claims processing, please contact IME at 1-800-338-7909 (locally in the Des Moines area 515-725-1004) or e-mail IMEProviderServices@dhs.state.ia.us.